



RETURNS ADDRESS: DIRECT ELECTRICAL, UNIT 1, BROOKFIELD INDUSTRIAL ESTATE, LEACON ROAD, ASHFORD, KENT, TN23 4TU

You must obtain a Returns Number before returning this form. Without this number and this form your refund/replacement will not be processed.

CUSTOMER DETAILS		**To obtain a Returns Number please email Direct Electrical at: sales@directelectrical.co.uk			RETURNS # : RMA		
FULL NAME							
ADDRESS							
INVOICE NUMBER							
INVOICE DATE							
PRODUCT CODE	REASON FOR RETURN	REFUND (please indicate)	REPLACEMENT (please indicate)	QUANTITY RETURNED	WAREHOUSE CHECK	RETURNED TO STOCK	NON SALEABLE (details in comments)

OFFICE USE ONLY

Replacement Req'd		Item/s Refund Value		Postage Total		Handling/Restocking Fee @ 15%		Refund Total	
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Warehouse Comments:



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ZLT Electrical Ltd, t/a Direct Electrical reserves the right to refuse any items, with the exception of faulty items, which are not returned unused and in good resaleable condition and in the original, undamaged packaging. Please ensure you read our returns policy before returning any items: <https://www.directelectrical.co.uk/help>